

Decisions taken by the Overview and Scrutiny Committee on Tuesday, 21 February 2023

Agenda Item No	Topic	Decision
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Part A – Items considered in public

A1	Minutes of the meeting held on 21 September 2022	RESOLVED: That the minutes of the meeting held on 21 September 2022 be agreed as an accurate record of proceedings, subject to the inclusion of Councillor Moore's apologies.
A2	Declaration of Interests	RESOLVED: That the following non-prejudicial declaration of interest be noted: <ul style="list-style-type: none"> • Councillor Onikosi is a non-executive director of the Consumer Council for Water, an independent body representing water consumers in England and Wales.
A3	Cost of Living programme - Update	RESOLVED: That the updates provided be noted.
A4	Thames Water	RESOLVED: That Thames Water be requested to: <ol style="list-style-type: none"> 1. Develop a SMART improvement plan to address poor performance in Lewisham, including attendance times in relation to emergency events and the length of time excavations are open in relation to both planned and unplanned events. 2. Ensure that the improvement plan includes allocating sufficient resource to deal with emergencies, as when emergency events occur concurrently there are regularly significant delays in attendance. 3. Ensure that all planned and unplanned activity is clearly communicated to businesses and residents. 4. Ensure that the compensation policy for businesses and residents affected by water leaks is clear and accessible.

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		<p>5. Commit to working with the Council to:</p> <ul style="list-style-type: none"> • deliver required improvements to its emergency response • produce and deliver costed, joint investment plans for managing surface water, based on detailed local risk maps and modelling going forwards - in line with National Infrastructure Commission recommendations for 2025 and the need for locally agreed targets • ensure that Lewisham benefits from its social value policy and that the benefits are in line with agreed priorities, including apprenticeship opportunities.